

Expression of Interest (EOI) for Installation and Operation of Vending Machines at NITC Hostels

Email: hostelpurchase@nitc.ac.in

EOI Ref No.	:	NITC Hostels/32/2026-27/Vending Machine
EOI publishing Date	:	11.09.2026
EOI submission end date	:	05.10.2026 05:00 PM
EOI opening date	:	06.10.2026 11.00 AM

Introduction

National Institute of Technology Calicut Hostels (NITCH) is seeking expressions of interest (EOI) from interested vendors for the installation, operation, and maintenance of vending machines at hostels of NITC. The vending machines will provide an essential service by offering snacks, beverages, and quick meals to the hostel residents.

1. Objective of the EOI

Assistant Registrar, Hostel Administration invites reputable vendors with proven experience in the installation and management of vending machines to submit their proposals for the installation and operation of vending machines at the NITC Hostels. The objective is to provide an easily accessible, reliable, and hygienic option for snacks, drinks, and meals for hostel inmates.

2. Scope of Work

- **Installation of Vending Machines:** The vendor will install one or more vending machines at earmarked locations within the Hostels. The number of vending machines is subject to approval of competent authorities.
- **Product Offerings:** The vending machines should offer a variety of snacks, beverages, and quick meal options, with an emphasis on quality, hygiene, and variety. The products should cater to diverse tastes and dietary preferences (including healthy options).
- **Payment System:** The vending machines must be equipped with cashless payment systems such as digital wallets, UPI, and debit/credit card facilities(if any).
- **Maintenance and Operation:** The vendor will be responsible for the regular maintenance, restocking, and servicing and maintenance of the machines. The vending machines should be operational 24/7 to ensure convenience for hostel residents.

3. Requirements

Interested vendors must meet the following criteria:

- Experience in operating vending machines in institutional or corporate fields atleast 2 years.
- Capability to supply a wide range of snacks, beverages, and quick meal options.
- The vendor must ensure the machines are regularly stocked, maintained, and operational.
- The vendor must provide adequate customer service support(24 hours) for any issues related to the vending machines.
- The machines must comply with all relevant health and safety regulations including FSSAI registration.
- The annual turnover of the company should not be less than 1.5 crores.

4. Warranty and Maintenance

The supplier should provide a warranty period for vending machine supplied. A post-installation maintenance and service agreement, outlining preventive maintenance schedules and repairs, should also be included in the proposal.

5. Submission Guidelines

Interested vendors are requested to submit their proposals, which should include the following:

- **Company Profile:** A brief introduction of the company, including experience in the vending machine business.
- **Annual turnover:** A balance sheet reflecting an annual turnover of not less than ₹ 1.5 crores must be submitted.
- **Proposed Vending Machine Details:** Information about the types of vending machines being offered, the products to be stocked, and the technology used.
- **Operational Plan:** A detailed plan on machine installation, maintenance schedules, product refilling, and service support.
- **Financial Proposal:** A clear breakdown of the proposed financial arrangements and any other associated costs.
- **Detailed Timeline:** Estimated timeline for the delivery, installation, and completion of the vending machine.
- **References:** Details of previous installations or clients where similar services have been successfully provided.

6. Submission

All expressions of interest must be submitted in the name of

Chairperson (Council of Wardens)
National Institute of Technology
Calicut Hostels
National Institute of Calicut
Kerala -673601

by hard copy on or before 05.10.2026 (Monday). Late submissions will not be considered.

7. Evaluation Criteria

The submissions will be evaluated based on the following criteria:

- Vendor's experience and track record.
- Quality and variety of products proposed for the vending machines.
- Financial viability.
- Approach to maintenance and service support.
- Annual turnover

Only the shortlisted suppliers will be invited to submit detailed proposals and quotations. The final selection will be made based on the most favourable overall value and ability to meet the requirements.

8. Contact Information

For further inquiries or clarification, please contact:

Assistant Registrar (Hostels) – arhostels@nitc.ac.in

Superintendent (Hostels) – superintendent.hostels@nitc.ac.in/0495-2286951
